MEMO

To: TAAACCT4 Consortium ARISE Participants
From: CVTC TAAACCT4 ARISE Team

RE: Transition of iPad device control to participants

As the TAACCCT4 grant nears its end, the ARISE project part of the grant is looking to transfer control of all the consortium iPads to their respective colleges. We would like this transition to occur after the end of the spring semester, near the end of May, 2018. CVTC uses 2 technologies to register and control these devices: The DEP and the MDM.

iPad Transition Timeline
End of May 2018:
- CVTC's MDM (Mobile Device Management) through Jamf expires. Effect: ARIS App, Quickmark App and managed links disappear.
- CVTC un-enrolls all consortium iPads from CVTC's Apple DEP (Device Enrollment Program). Effect: All consortium devices other than CVTCs become unaffiliated with enterprise enrollment and are independently managed devices, just as if an individual owned them.

After End of May 2018:
- Colleges can **opt** to self-enroll iPads any time after this occurs. This depends upon how each college's IT department manages iOS devices.

30 Days later: (If after the college chooses to self-enroll their iPads into the Apple DEP)
- CVTC Recommends that if devices are self-enrolled into the respective institution's DEP, that they be shelved for the 30 grace period while the iPads are vulnerable to having their enrollment cancelled by a user.

Details:
The Device Enrollment Program through Apple (DEP)
DEP Management Information: https://images.apple.com/business/docs/DEP_Guide.pdf
The Device Enrollment Program (DEP) is part of the Apple Deployment Programs (ADP), which help businesses easily deploy and configure iOS devices. DEP provides a fast, streamlined way to deploy organization-owned iPad and iPhone devices and Mac computers that are purchased directly from Apple or participating Apple Authorized Resellers or carriers. Currently all consortium iPads are enrolled in CVTC's Device Enrollment Program with Apple. We intend to un-enroll the consortium iPads near the end of May.

What happens when the devices are un-enrolled from the Apple Device Enrollment Program?
The devices when un-enrolled revert to being in a state where they are as if they are privately owned devices, and are not associated with any institution. We encourage all consortium colleges to contact their respective IT department to see what kind of policies they have for iPads at your institution.

Most colleges probably have established processes for registering, enrolling, or managing Apple devices. If your IT department would like these iPads to be self-enrolled into a Device Management Program that your institution has with Apple, then that is probably a process that should happen right after CVTC un-rolls them.

This is because, currently, Apple devices that are self-enrolled into the Device Enrollment Program will undergo a 30 day 'Grace Period' where that enrollment could be changed by anyone who has access to the iPads. So they are vulnerable to being 'owned' by someone else for 30 days. After 30 days, the Grace Period expires and only the Device Enrollment Program administrators at your institution can release them. Here is a guide for self-enrolling devices into DEP: https://help.apple.com/configurator/mac/2.5/#/cad99bc2a859

JAMF Mobile Device Management (MDM)

Jamf Mobile Device Management: https://www.jamf.com/lp/apple-mobile-device-management-mdm-jamf/
CVTC uses management control via a mobile device management tool from Jamf Software. This management tool subscription for these devices expires at the end of May and will not be renewed.

What happens when CVTC's MDM management of devices ends?

This means that near the end of May these devices will no longer be managed by CVTC; and the ARIS App, the QuickMark App, and the link to the ARISE survey will disappear off of consortium devices.

ARIS and QuickMark are Apps that are free through the Apple App store and can be downloaded easily, or if your college Information Technology Department uses device management software, they can arrange to have these applications installed. The QuickMark App is just a way to scan the ARISE survey QR code, and is not necessary to us our scenarios. And remember, the only technology you really need to use the ARISE scenarios or games is the ARIS App, which is free to download from the Apple App store, and an iPad.